

# PRIVACY POLICY

**In accordance with art. 13 of European Regulation 2016/679 (GDPR)** and Order no. 229 of 8 May 2014 governing the use of cookies, we wish to inform visitors to the website about the use of the data entered and of the cookies used by the site itself. This information note is also provided in accordance with Recommendation no. 2/2001 as adopted by the working group established by art. 29 of Directive no. 95/46/EC. This note relates to the websites and portals: [www.schloss-englar.it](http://www.schloss-englar.it) of Khuen Maria and does not refer to other websites that may be accessed via links.

## DATA CONTROLLER

As a consequence of accessing the website, data may be processed that is personal or that may be associated with the user by means of cookies. The data controller is Khuen Maria, whose registered office is located at Pigano, 42 – 39057 Eppan (BZ).

The data controller can be contacted using the following contact details:

**Tel:** 0471 - 662628

**E-Mail:** [info@schloss-englar.it](mailto:info@schloss-englar.it)

**PEC:** [johannes.khuen@pec.sbb.it](mailto:johannes.khuen@pec.sbb.it)

## PURPOSE AND METHODS OF PROCESSING

### BROWSER DATA

The computer systems and software procedures used to operate this website will, during the course of normal operation, gather certain personal data that are automatically transmitted when using internet communication protocols. Such information is not collected so as to be associated with identified individuals but, by its very nature, it could result in the identification of users via processing and association with data held by third parties.

Such data will include the IP addresses or domain names of the computers of users who connect to the site, addresses of the requested resources in URI (Uniform Resource Identifier) form, the time of the request, the method used to submit the request to the server, the size of the file obtained in reply, the digital code indicating the status of the reply from the server (success, error, etc.) and other parameters relating to the user's operating system and computer environment.

These data will only be used to obtain anonymous statistical information about site usage and to check that it is functioning properly; they will be deleted immediately after processing. The data may be used to establish liability in the event of possible computer crime against the site.

### DATA ACQUIRED VIA CONTACT FORMS AND DEDICATED SECTIONS

This information relates to data voluntarily provided by the user.

- **REQUEST:** Please note that the data provided will only be used to carry out the request made. The data acquired will only be retained for the time it takes to provide a response. Processing is based upon your consent. Refusal to consent to processing will prevent your request from being carried out. Any additional marketing-related activities (sending of advertising and/or promotional material) will be subject to specific and separate consent.
- **MARKETING:** The data acquired may be used for sending you promotional or advertising material, but only where you have expressed your specific consent to such processing. The data will be retained and processed until the data subject makes a request to cancel/unsubscribe via the channels provided.
- **ONLINE-DIRECT BOOKING:** Please note that the data provided will only be used to carry out the request made. The data acquired will be retained for 10 years. Processing is based upon your consent. Refusal to consent to processing will prevent your request from being carried out. Any additional marketing-related activities (sending of advertising and/or promotional material) will be subject to specific and separate consent.

The above processing will be carried solely in computerised form, but paper-based processing cannot be excluded. Your data may be disclosed to persons who are considered as recipients under art. 4 or as processors under art. 28 of the EU Regulation and whose function is to carry out the request you have made to us.

Please refer to the dedicated section with regard to data acquired via cookies.

### TRANSFERRING DATA TO A THIRD COUNTRY OR TO INTERNATIONAL ORGANISATIONS

Your data will not be transferred in any way to third countries outside the EU or to international organisations, nor be stored on servers located in any third country.

### AUTOMATED DECISION-MAKING PROCESSES

The data controller does not use any automated decision-making processes in respect of your personal data.

**RIGHTS OF THE DATA SUBJECT**

You have the right at any time to request the data controller to provide you with access to your data, as well as to the rectification or deletion of such data. You will receive a written reply within 30 days (unless you have specifically requested a verbal reply), which may also be in electronic form. You also have the right to request the limitation of processing or to object to it. Finally, you may request the portability of your data to another data controller. You may at any time also revoke any consent you have given via this website: to revoke such consent simply contact one of the addresses listed above.

You have the right to submit a complaint to the supervisory authority if you feel that your data have been processed unlawfully.